Dear **CLIENT,**

We hope this finds you and your family in good health. While many things have changed, one thing has remained the same: our commitment to your safety and health.

We are scheduled to open in part 2 of Phase 2, which we are expecting/hoping to be June 15, 2020.

By its very nature, massage and bodywork requires skin-to-skin contact and you should be familiar with the fact that infection control has always been a top priority for my practice. As we navigate life with additional requirements and modify existing measures due to the coronavirus, please help us to support all of our clients by cooperating with some new requirements.

You will see some changes when it is time for your next appointment. For example:

•We will communicate with you beforehand to obtain updates to your health information and ask you specifically about your potential exposure to COVID-19. **Attached forms MUST be completed and brought to your appointment.**

• Please arrive no earlier than 10 minutes prior to your appointment and WAIT IN YOUR VEHICLE. Text or call your therapist to let them know you are here.

• Your therapist will greet you at the downstairs entrance door.

• If you feel ill on the day of your session, or you learn you have been exposed to Covid-19, there is no penalty for canceling your appointment. Massage is not advised if you have any symptoms of illness.

• Please bring a face mask to use while you are in the building, and during your massage.

• We will ask you to sign an informed consent form that states, *"I understand that close contact with people increases the risk of infection from COVID-19. By signing this form, I acknowledge that I am aware of the risks involved and give consent to receive massage from this practitioner."*

• You will find hand sanitizer in the massage treatment room and other places in the office for you to use as needed.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every client, safe.

To make an appointment, please call the office at **508-386-2774 or book online at www.activehealthmtf.com.**

Thank you for being such an important part of our practice. We value your trust and loyalty and look forward to welcoming you back.

ACTIVE HEALTH MASSAGE THERAPY STAFF
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